

Quality Policy Statement

1. Scope and Applicability

This policy applies to all employees of Werfen UK.

2. Policy Statement

Werfen UK Limited is committed to providing products & services that always meet and where possible exceed the expectations of our customers and other interested parties.

In support of this, Werfen UK Limited operates a Quality Management System (QMS) that complies with the requirements of ISO 9001:2015 and all legal & regulatory requirements. The QMS forms an integral part of our process management and the organisation is dedicated to its continual improvement.

3. Responsibility and Authority

This policy is produced by the Senior Management team of Werfen UK and is approved by the General Manager and the Quality Manager.

4. Policy Objectives

Senior Management provide clear focus on priorities by establishing business objectives, these form the foundation of our QMS system, in brief;

- To maintain a robust but dynamic company structure to support the growing needs of our customer base
- To grow the sales to our current and future customers
- To have high levels of customer satisfaction
- To ensure the integrity of our customer's information
- To continue to grow and develop our employees

5. General

- The framework of provisions for quality and information management, and the related responsibilities, processes are set out in the QMS.
- Senior Management are responsible for ensuring that the QMS continues to be suitable, adequate and effective and, as part of this, shall review the quality policy and objectives regularly.
- Senior Management shall ensure that the requirements and intent of the quality policy and objectives are communicated to, and understood by, all employees.
- Employees are responsible for carrying out their duties in line with the requirements of the QMS and shall receive training to enable them to operate the system and meet standards for quality.
- Employees shall report to Senior Management any conditions, activities or occurrences that may render the QMS ineffective and therefore jeopardise quality standards.

Signed: 

Richard Hames, General Manager

Signed: 

Fiona McSharry, Quality Manager

For and on behalf of Werfen UK Limited